

## NORTH YORKSHIRE COUNTY COUNCIL

### CARE AND INDEPENDENCE OVERVIEW AND SCRUTINY COMMITTEE

4 NOVEMBER 2010

#### WORK PROGRAMME

#### **1.0 Purpose of Report**

- 1.1. The Committee has agreed the attached work programme (Appendix 1).
- 1.2. The report gives members the opportunity to be updated on work programme items and review the shape of the work ahead.

#### **2.0 Background**

- 2.1. The scope of this Committee is defined as:

***'The needs of vulnerable adults and older people and people whose independence needs to be supported by intervention from the public or voluntary sector.'***

#### **3.0 Volunteering in North Yorkshire**

- 3.1. The Yorkshire Coast and Moors Area Committee on 16 September received a presentation from Jonny Lovell (Volunteering Infrastructure Strategy Coordinator, Ripon Council for Voluntary Services) regarding the position on volunteering in North Yorkshire. An extract from the minutes and presentation are attached to this report (Appendices 2 & 3).
- 3.2. You will see that Jonny covered a range of issues in connection with the voluntary sector ranging from Big Society to involvement from volunteers. Needless to say this issue is extremely topical.
- 3.3. A number of recommendations were proposed regarding support for the County Council for the voluntary sector. The Area Committee referred it to the Care and Independence Scrutiny Committee and the Corporate Director – Adult and Community Services for attention. Whilst the Area Committee did not support all the recommendations, the principle of continuing to work together was endorsed.
- 3.4. At the Mid-Cycle Briefing it was agreed that the matter be included in this report for your consideration. Having discussed this with your Chairman our view is that most of the issues raised, in so far as they affect the Committee, have or will be picked up in your work on Securing the Future. Other more general matters which are part of the promoting a thriving third sector agenda might be of more interest and relevance to the Corporate and Partnerships Scrutiny Committee in its work.
- 3.5. **Recommended:** The Committee is invited to take a view of the presentation and comments referred to it by the Area Committee.

#### **4.0 Budget Issues – Changes in Social Care and National Position**

- 4.1. Following discussion between your Chairman, the Corporate Director and the Portfolio Holder it was not possible to provide a briefing on emergent issues effecting services for Adult and Community Services, in the light of the Coalition Government's recent announcements on significant reductions in public expenditure. The requirement to find savings – involves a radical review of all parts of the service. Your Chairman has agreed an additional meeting of the Committee to be held on **Thursday, 25 November at 2:15 pm.**
- 4.2. The Committee is invited to discuss any particular issues it would like to focus upon and what approach it would wish to take at this meeting.

#### **5.0 Valuing Employment Now Task Group Report**

- 5.1. A task group has been looking at the implications of the cross departmental strategy entitled Valuing Employment Now: Real Jobs for People with Learning Disabilities. The strategy aims to close the employment gap between those with learning disabilities and the disabled population as a whole by increasing the number of real jobs available and ensuring the appropriate support.
- 5.2. The overall goal is to increase radically the number of people with moderate and severe learning disabilities in employment by 2025. The more specific overall goal is that as many adults with moderate and severe learning disabilities are employed as in the disabled population generally.
- 5.3. The task group completed its research but the final report, conclusions and proposals have been delayed. I have advised the Chairman of the task group Councillor Dave Peart that one last VEN task group meeting with senior management would be in order so that we can be clear about the fitness of those proposals and how we add in realistic performance and monitoring measures.

#### **6.0 Recommendations**

- 6.1. The Committee is recommended to consider the attached work programme and determine whether any further amendments should be made at this stage.

**HUGH WILLIAMSON**  
**Head of Scrutiny and Corporate Performance**

**County Hall**  
**NORTHALLERTON**

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Presenter of Report: Ray Busby

20 October 2010 Background Documents: None

**CARE AND INDEPENDENCE OVERVIEW AND SCRUTINY COMMITTEE  
WORK PROGRAMME – January 2010**

**Social Care Outcomes**

<b>S1. Health and emotional well-being</b>	<b>S2. Quality of Life</b>	<b>S3. Making a positive contribution</b>	<b>S4. Exercise choice and control</b>	<b>S5. Freedom from discrimination and harassment</b>	<b>S6. Economic well-being</b>	<b>S7. Personal dignity</b>
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**In-depth Scrutiny Projects**

<b>SUBJECT</b>	<b>AIMS/TERMS OF REFERENCE</b>	<b>ACTION/BY WHOM</b>	<b>PARTNERSHIP ISSUES</b>	<b>TIMESCALES</b>
Access to Dementia Services	<ol style="list-style-type: none"> <li>To assess local interpretation of the National Dementia Strategy.</li> <li>To develop proposals for a good Dementia Service.</li> <li>Preparation of a Joint Commissioning Strategy.</li> </ol>	<p>Follow Up Actions</p> <p><b>Final Report agreed by Executive February 2009</b></p> <p><b>Main feature of 2 September meeting</b></p>	Network involves partners from all sectors	<b>Decision to be taken on next phase November 2010</b>
Valuing Employment	<ol style="list-style-type: none"> <li>To assess and contribute to our and our partners' preparedness for the implications of Valuing Employment Now.</li> <li>What are the numbers of people with learning disability in employment in North Yorkshire now?</li> <li>What worked/did not work in getting these individuals into employment in North Yorkshire?</li> <li>What are the success stories from elsewhere in the country and what lessons might be brought back to North Yorkshire?</li> <li>How do the Committee assist the Corporate County Council understand this agenda?</li> <li>What awareness is there among other critical partners?</li> <li>What should be the role of ACS?</li> </ol>	Task Group	Working with partners in all sectors to encourage a positive approach	<b>Final Report November 2010</b>

**CARE AND INDEPENDENCE OVERVIEW AND SCRUTINY COMMITTEE  
WORK PROGRAMME – January 2010**

Extra Care Development	Report to January Committee regarding objectives of review and potential Terms of Reference	To be decided	Collaborative venture involving developer and role of housing authorities	<b>To be decided</b>
Re-ablement	To review and report upon the shape, impact and effectiveness of reablement services that are being and/or are planned to be delivered in North Yorkshire	To be decided		<b>Starts January 2011</b>
Drugs and Alcohol Team	Focus around the strategic assessment on the fitness of the DAAT to deliver against its core objectives.  Review of the structure of how the corrosive effects of substance abuse in the North Yorkshire is tackled in the county area.  Wider analysis of the balance of activity and relationship between alcohol and drug use in our communities	Task Group with Corporate and Partnerships		<b>Final report spring/summer 2011</b>

	<b>2010/11</b>		
<i>Scheduled Committee Meetings</i>	<b>4 November</b> 10:30am	<b>3 February</b> 10:30 am	<b>17 March</b> 10:30 am
<i>Scheduled Agenda Briefing</i>	<b>2 November</b> 10:30am	<b>2 February</b> 2:00 pm	<b>14 March</b> 10:30 am
<i>Scheduled Mid Cycle</i>	<b>23 December</b> 10:30am	<b>24 February</b> 10:30	<b>14 April</b> 10:30 am

## Overview Reports

Overview / Update Topics			
1. Personalisation/Self Directed Support	Update Review of Implementation		
2. Safeguarding Adults (Board)			
3. Early Intervention and Prevention		Review	
4. Dignity Champion			

**EXTRACT FORM THE MINUTES OF THE YORKSHIRE COAST AND  
MNOORS AREA COMMITTEE HELD ON 16 SEPTEMBER 2010****VOLUNTEERING IN NORTH YORKSHIRE****CONSIDERED –**

Powerpoint presentation by Jonny Lovell (Volunteering Infrastructure Strategy Co-ordinator, Ripon Council for Voluntary Service) concerning Volunteering in North Yorkshire. Jonny Lovell highlighted the following:- the national and local economic impact of volunteering; the reasons why people volunteered; the current situation, including reference to Government funding cuts and the “Big Society” Agenda; the production of an Infrastructure Strategy; Sustainable Community Plans; the involvement of volunteers in Statutory Services; local Volunteering infrastructure; and the funding situation and further funding needed. Jonny Lovell recommended:- (i) the Committee to agree that the County Council works together with the Voluntary Section to do an Action Plan to support the Voluntary sector properly; (ii) Members to read the Interim Report when it became available; and (iii) the Committee to endorse the general recommendations within the Interim Report. The highlights from the Interim Report, which had not yet been made available, were reported as including:- a need for the Voluntary Sector to secure an additional investment of £90,000 per year; and a recommendation that the County Council continues to fund Volunteer Centres and consider increased investment. (A copy of the slides used during the presentation is in the Minute Book.)

During the debate, Members emphasised that the Voluntary Sector was very highly valued and that the County Council already worked alongside the Voluntary Sector. They also commented that it would be appropriate to forward the presentation to the Care and Independence Overview and Scrutiny Committee and the funding issues to the Corporate Director – Adult and Community Services.

**RESOLVED –**

- (a) That the principle of the County Council continuing to work together with the Voluntary Sector be endorsed.
- (b) That the information within the presentation be referred to the Care and Independence Overview and Scrutiny Committee and the Corporate Director - Adult and Community Services



# Volunteering Infrastructure Interim Report 2010

Jonny Lovell

Ripon CVS on behalf of York and North  
Yorkshire Infrastructure Consortium



## Volunteering Infrastructure Strategy

- Funded by Capacity Builders to March 2011
- Based at Ripon CVS
- On behalf of York and North Yorkshire Infrastructure Consortium
- Make case for sustainable support for volunteering across York and North Yorkshire

## What is Volunteering?

- The Volunteering Compact Code of Good Practice makes distinction between:
- Informal volunteering: everyday activity, such as helping out a relative or friend
- Formal volunteering: benefits environment, individuals, groups and local communities

## National Economic Impact

The Commission on the Future of Volunteering, in 2008, made an estimate of the economic value of volunteering nationally:

- *...in 2005 volunteers contributed the notional equivalent of £48.1 billion to the economy. This is the equivalent of around 2.1 million full-time workers*



## Local Economic Impact

Yorkshire and Humber (2001) estimates suggest:

- Minimum volunteer contribution of £0.6 billion
- May be as high as £1.9billion

(Mapping the Contribution of the Voluntary and Community Sector in Yorkshire and the Humber, 2001)

## Why volunteer?

- Improves mental and physical health of volunteers
- Provides opportunities to gain experience, skills, qualifications and employment
- Reduces social isolation
- Creates safer communities and stronger social networks
- Improves availability and access to services
- Builds community pride
- Improves local environment

## Current situation

- Government funding cutbacks
- Big Society agenda – active citizenship, communities doing more for themselves
- Economic downturn, unemployment
- 100% increase in volunteering enquiries over last 2 years

## Infrastructure Strategy

To gain consensus on what is needed for the future of volunteering

- Organised conference
- Conducted Survey
- Face to face interviews

## What we asked:

### **Conference**

Asked: How can we work better together to support volunteering in the future?

### **Survey**

Asked: what services do organisations want in future?

### **Interviews**

Interviews were conducted with groups & communities to find out if they had any specific issues.

### **Volunteer Centres**

- Asked what services are required for the future
- Assessed current capacity
- Reviewed sustainable community plans and engagement with statutory services

## Who took part:

### **Conference**

- Attended by over 70 statutory and voluntary partners from York and North Yorkshire
- Participants set the agenda on the day and identified the issues they wanted to look at

### **Survey**

- 160 responses from across the Voluntary Sector

### **Face to Face Interviews**

- Held with various groups, including sports; older people; Black and Minority Ethnic; Lesbian, Gay Bisexual and Transgender

### **Volunteer Centre Feedback**

- Interviews were held with 12 Volunteer Centres and Selby AVS

## What they said:

- More volunteering and better volunteering experiences
- Increase investment in volunteering infrastructure
- Standardised, high quality, and high profile Volunteer Centre services across the county
- More training & guidance on legal responsibilities towards volunteers
- Improve image of volunteering
- Improve understanding at a strategic level of how volunteering can provide solutions
- Support volunteering among socially disadvantaged groups

## What they said:

- Improve monitoring and evaluation of volunteering and its impact
- Improve marketing and promotion of volunteering opportunities
- Specific approaches for different communities and groups (e.g. LGBT, BME, sports, older people, unemployed etc.)
- Take advantage of social networking tools to increase volunteering, e.g. Facebook, Twitter
- Develop media strategy

# Sustainable Community Plans

## **Voluntary and community sector & volunteering**

- Recruitment, retention, and management of volunteer workforce

## **Children and Young People**

- Encourage volunteering among young people to gain experience and skills needs for employment, and encourage active citizenship.
- Recruit volunteers for statutory settings, including schools, Sure Starts, and children's centres.

# Sustainable Community Plans

## **Housing**

- Broker volunteers to legal and debt advice services ,CABs and Credit Unions
- Tenancy support and independent living skills.
- Provide volunteering opportunities for service users in supported housing and rehabilitation schemes.
- Older people are supported in their homes through shopping, gardening, and handy person schemes.

## **Transport**

- Community transport schemes to enable people to access essential health services and attend hospital appointments etc.
- Run Wheels to Work schemes.
- Cycling schemes.

# Sustainable Community Plans

## Access to services

- More services are available, open longer hours, delivered in more locations.
- Support library home delivery services, village halls and community buildings.
- Work with people with extra support needs because of disability, mental health, or low confidence and skills.
- Work with volunteer-involving organisations to change their practices and opportunities to accommodate people who have different abilities.

## Tourism & environment

- Provide volunteers for Tourist Information Offices, and festivals and events that attract tourism and increase spend in districts.
- Improve local areas through litter-picking, in-bloom schemes and other environment-improving projects, making their local areas more attractive to visit.
- Provide volunteers for museums, art galleries, historic buildings, the National Trust, visitor attractions, National Parks, and nature reserves.

# Sustainable Community Plans

## Employment and skills

- Improve the experience, skills, confidence and motivation of individuals.
- Route to employment. The DWP scheme in York and North Yorkshire - huge success.
- Supply volunteers to organisations that support clients into employment and training.

## Crime reduction

- Broker volunteers into crime reduction and community safety schemes, including Victim Support, Neighbourhood Watch.
- Work with offenders and ex-offenders, and rehabilitation services to find volunteering activities to improve skills and employment prospects, and to reduce re-offending.
- Some Centres provide local hate-crime reporting services.

## Sustainable Community Plans

### **Health Improvement**

- Volunteering
- Or as a recipient of services provided by volunteers

## Sustainable Community Plans

### **Social cohesion & citizenship**

- Bring communities together, strengthen social networks, target & involve socially isolated groups
- Work with colleges to deliver citizenship programmes to support the curriculum

## Statutory Services

Volunteer Centres across York and North Yorkshire broker volunteers into a wide range of statutory settings, including:

- Schools (learning assistants, extended schools activities, Governors)
- Sure Starts (supporting a wide range of Sure Start services)
- Libraries
- Health Services (including hospitals, First Responders, and GPs)
- Police (PCSOs, Special Constables)
- Fire Service
- Parks and gardens
- Museums and arts
- Sport
- Leisure
- Countryside services
- "Friends of" groups

## Statutory Services

- **Volunteer Centre and Libraries win joint award**
- Craven Volunteer Centre and North Yorkshire County Council Libraries won the Yorkshire Forward Creating Better Futures Award 2010.
- The centre recruited volunteers to deliver books to people in Skipton who could not access their local library.
- There are currently 80 people volunteering across the Craven district, serving 240 clients.



## Volunteering Infrastructure

- 12 Centres across York and North Yorkshire
- 13 if resources secured for Centre in Selby
- Excellent record of delivery
- Dealt with over 100% increase in volunteering enquiries over the last two years without any extra resource

Joined forces to deliver on the Department for Work and Pensions Volunteer Brokerage Scheme.  
Encourage people who have been out of work for 6 months or more to volunteer as a stepping-stone to longer term volunteering and employment.

- Up to April 2010, the conversion rate in North Yorkshire was 37%
- For the rest of North East Yorkshire and the Humber the conversion rate was 16%
- In West Yorkshire, the Conversion rate was 24%

## Funding Situation

- Current funding for Centres is unequal across the county
- NHS, District Councils and NYCC provide some core funding in some districts, but not in others
- Amounts provided vary from district to district
- Some grant funding streams (e.g. V) that have contributed to core costs of Centres end in March 2011, or are under threat

## Funding Situation

- National guidance estimates that North Yorkshire should invest £306,000 per year in its Volunteering Infrastructure
- Total funding received 2009-10 was £86,935 from the PCT, County Council, and District Councils
- Equates to average of £8,000
- Range from £2,600 to £19,500

## Funding Breakdown

- **PCT:**
  - £14,153 (Craven, Scarborough and Bedale)
- **District Councils:**
  - £16,997 (Harrogate including Ripon, and Craven)
- **NYCC:**
  - £62,285 (11 Volunteer Centres, all districts excluding Selby, ranging from £2,633 to £11,000 with an average of £5,662)

## Funding Needed

- Current funding is almost £90,000 per year
- Secure additional investment of £90,000 per year
- Would provide central support role for Network to coordinate activity, develop shared practices, monitor and evaluate effectively, liaise with strategic partners and funders, and secure additional funding streams
- It would also more than double current investment in direct services in most districts

## Recommendations

- NHS, District and County Councils agree to work in partnership with Volunteer Centres to support volunteering across North Yorkshire
- All partners work together to identify and secure additional investment
- Districts currently funding Volunteer Centres in their area continue to do so and consider increase in investment
- Districts that are not currently funding Volunteer Centres identify & secure investment
- NYCC continues to fund Volunteer Centres, and consider increased investment
- NHS to invest in all districts

## Investment

Investment may mean:

- Investing time in working in partnership with Volunteer Centres
- Increased communication between Volunteer Centres and Statutory Partners
- Collaborative development of solutions
- Financial investment

## Benefits of Investment

Volunteer Centres can help to save money in the longer term by:

- Working with statutory partners to get new services and initiatives up and running quickly
- Helping to minimise the impact of cutbacks through increased volunteering in service delivery and development of the Big Society agenda
- Delivering comprehensive Volunteer Management Training and good practice guidance for statutory and voluntary services, improving recruitment, management and retention of volunteers
- Securing additional resources from grant-funders to complement local investment

## Volunteer Centres North Yorkshire

- Are quality accredited by Volunteering England
- Have an excellent track record of delivery
- Enable efficiency savings by avoiding duplication of effort and activity across a wide range of partners
- Have the experience, knowledge and expertise to improve volunteering across the County



## Requirement from Area Committee

- Read the Interim Report when it is ready (it will be circulated)
- Indicate as a committee whether you endorse the general recommendations
- How do we turn the **Interim Report with Recommendations** into **Final Report with Action Plan**? How should dialogue proceed?
- Send comments to: [jonny@riponcvs.co.uk](mailto:jonny@riponcvs.co.uk)
- Or call 01765 603 631